

#### **October 28th, 2019**

### **Amundi Employee Savings & Retirement**

Robo-advisor helping plan members to select best-matched investment vehicles and get optimal asset allocation

> Employee Savings & Retirement

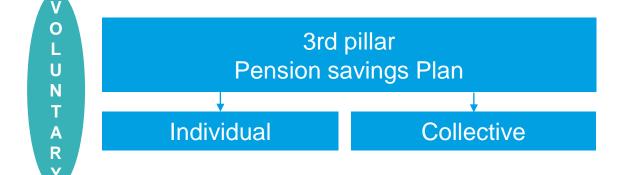
### **Brief overview of the French Pension system**





2<sup>nd</sup> pillar Supplementary Scheme – ARRCO / AGIRC

- Full pension if 42 years of contribution
- Decreasing Replacement rate but being covered by increasing voluntary contributions



untary contributions

% of contribution

9.38%

14.32%

23.70%

Employee

Employer

Total



### **Challenges facing pension system**

 Old-age dependency ratio = number of individuals aged 65 and over per 100 people of working age defined as those aged between 20 and 64.

|           | 2015 | 2050 |              |
|-----------|------|------|--------------|
| France    | 33.2 | 54.5 |              |
| Hong Kong | 22.1 | 70.5 |              |
| OECD      | 27.9 | 53.2 | - x 2        |
| World     | 14.3 | 28.4 | <b>^ ^ Z</b> |

- Pay-as-you-go systems, by which today's workers are contributing and paying for the benefits of today's retirees, are not sustainable
- Responsibility for preparing for retirement is shifting from governments and employers to individuals
  - Need to ensure universal access to enable people to save for retirement.
  - need to develop long-term saving products and services that encourage people to save when they can



Illustration in France : New Law streamlining the voluntary pension schemes to encourage people to save for their retirement (pillar 3) with the implementation of a default solution (Life Cycle) and tax incentives.



### Increasing responsibility for individuals

#### Individuals need to make many decisions regarding their retirement

- whether or not to participate/save
- how much to save / contribute
- how to invest: choose an investment strategy
- benefit options i.e. decide how to allocate their assets accumulated at retirement

### Low financial knowledge can lead people to make unsuitable decisions

- Simple solutions
  - Default options beneficial for people unable/unwilling to choose
  - Simple information and choice (E.g. web applications, limiting options and making comparisons easier
- Financial education is important
  - Financial education seminars and financial advice can help people understand the information
  - Robo-advisory



Accompanying people is key



# Amundi, first to implement a robo-advisor in France 2 years ago for the Retirement Savings

- Can reach potentially 4m employees & 100,000 corporates
- Access only possible with the company's agreement but no obligation for the employee to subscribe
- 8,000 corporates on-boarded representing 285,000 persons
- Already tested by 200,000 persons
- Fully proprietary tool
- Innovation Award AMTech Day





Answer to the need of accompanying and educating people



### How do you feed your Robo?

- Short questionnaire, relevant, focused and MiFID compliant
- Questionnaire in 4 parts resulting in a scoring
- Consistency of answers is tested with circular questions
- Various Risk profiles and investment horizons
  - 5 risk profiles
  - 20 investment horizons
- Underlying funds selected by the company
- Person can change his risk profile (to less risky only)
- The client is proposed an appropriate funds allocation for his portfolio and decides.

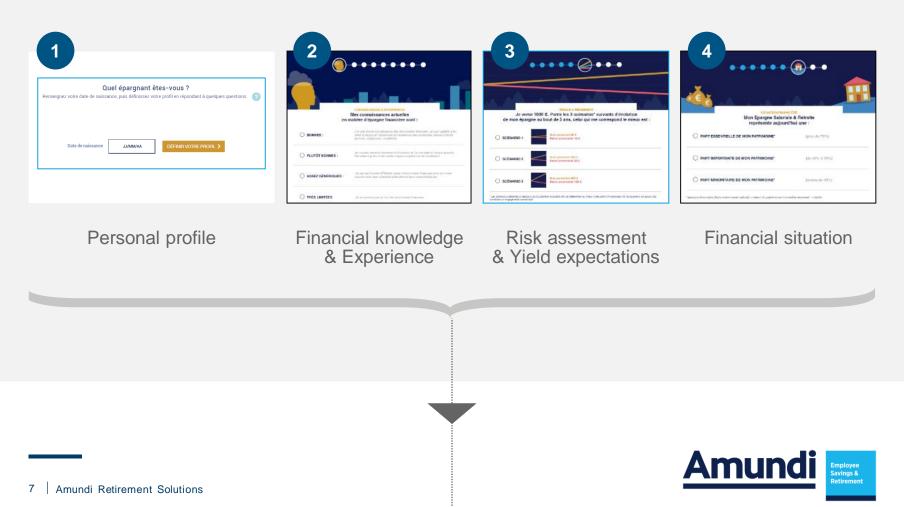
The question the Robo should answer is: « How should I invest according to my goal »



**100 different portfolios for each plan** 

### Personalisation

### **Questions blocks**



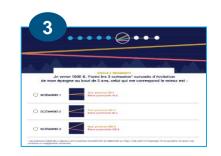


- Age
- Goal: housing, retirement, savings
- Horizon



Financial knowledge & Experience

- Financial knowledge: good, rather good, average, limited
- Have you already invested in MM, FI, Equity, Multi-Asset
- Multi-Asset is more risky than Equity?



Risk assessment & Yield expectations

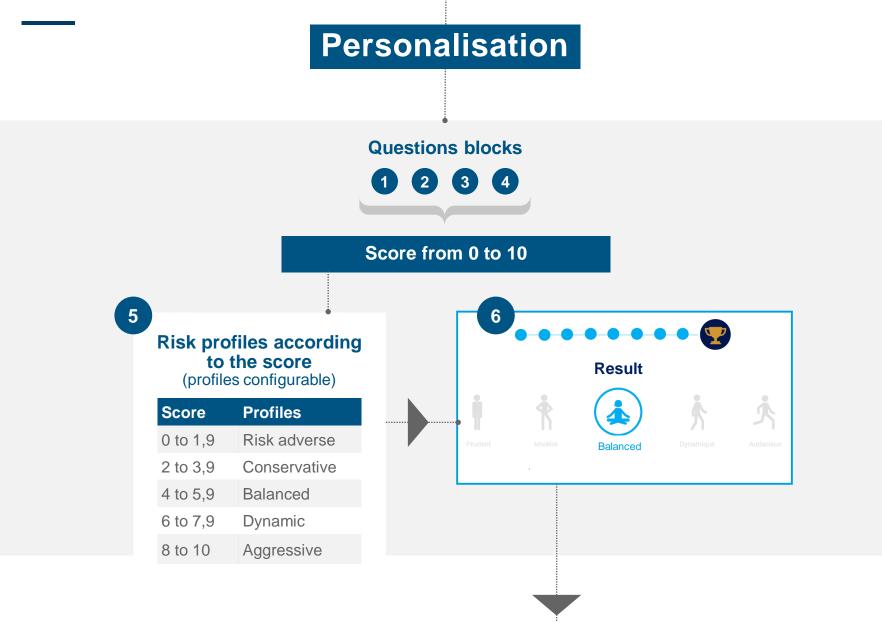


Financial situation

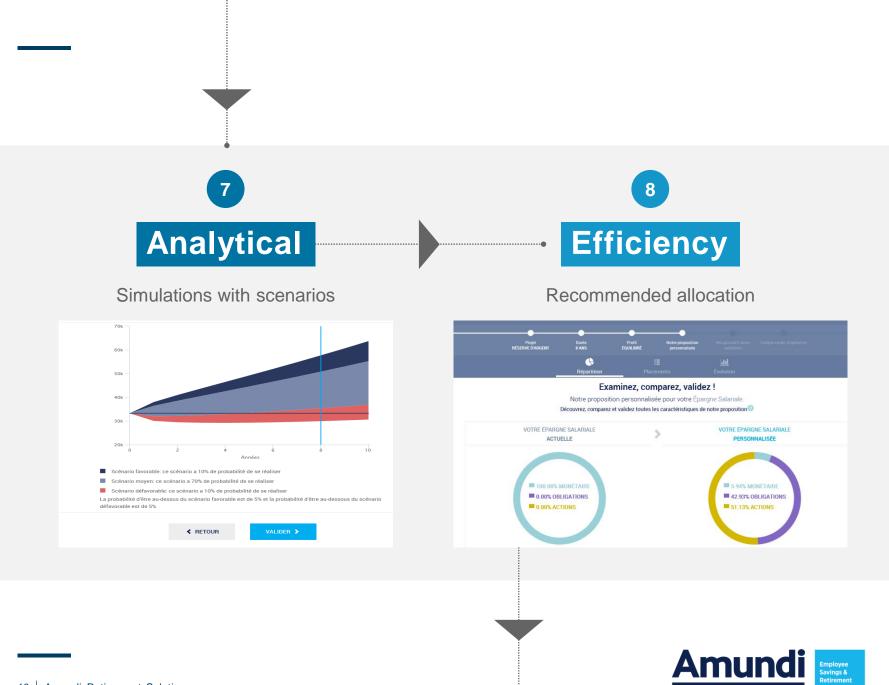
- I am looking for stability rather than return
- Scenario 5Y: +5%/-2%; +20%/-10%; +40%/-20%

% of your savings in the DC plan











### **Consumer experience**

9

#### Easy reallocation in 1 click

# Economical value

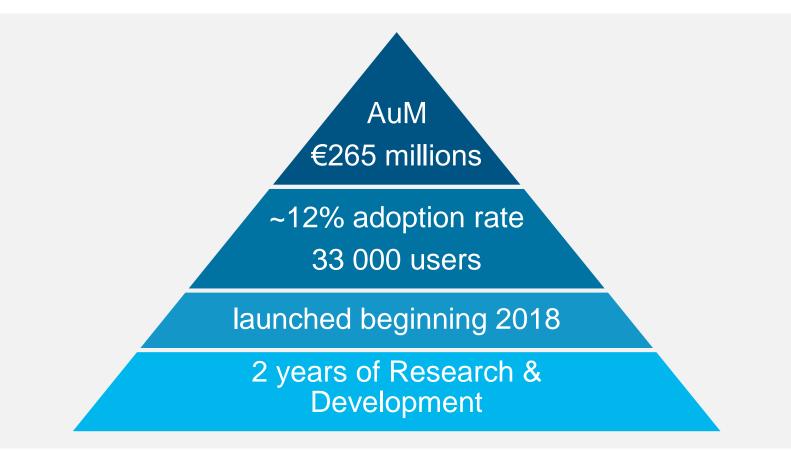
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#### No switching fee

|                | Projet<br>RÉSERVE D'ARGENT | Durée<br>8 ANS | Profil<br>ÉQUILIBRÉ | Notre proposition<br>personnalisée | Récapitulatif avant validation |                              |
|----------------|----------------------------|----------------|---------------------|------------------------------------|--------------------------------|------------------------------|
|                |                            | Récapitu       |                     | rations avant                      | validation                     |                              |
| Rachats        |                            |                |                     |                                    |                                |                              |
| AMUNDI 3 MOIS  | ESR - A (C)                |                |                     |                                    |                                | 33 230,11 € (331.2774 parts) |
| Souscriptions  |                            |                |                     |                                    |                                |                              |
| MUNDI ACTION   | S INTERNATIONALES ESR - I  | -              |                     |                                    |                                | 9 314,40 €                   |
| AMUNDI LABEL E | QUILIBRE SOLIDAIRE ESR -   | F              |                     |                                    |                                | 6 646,02 €                   |
| AMUNDI LABEL O | BLIGATAIRE ESR - F         |                |                     |                                    |                                | 10 623,67 €                  |
| CPR ES CROISSA | NCE                        |                |                     |                                    |                                | 6 646,02 €                   |



## **Promising results well above most competitors (\*)**



\* As of 30th Sept 2019 on a first selection of ~285,000 employees accounts



### **Key factors of success**

- Propose the best personalized allocation instead of only few pre-determined portfolio models (precise date, defined plan and profile)
- Fully digital
- Robo is embedded in the Employee Savings administrative tool,
- Same portal gives access to the employee savings and the robo-advisor
- Easy to use: the client can re-allocate his portfolio in one click. All the needed arbitrages are realized in one click-operation
- Follow up with regular alerts (email, text msg) to re-allocate the portfolio if needed.
- Free simulations
- Affordable to everyone (yearly subscription)





Address investors «true» needs by providing a <u>global solution</u> rather than individual products



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Head office: 90, boulevard Pasteur, 75015 Paris - France. Siren no. 437 574 452 RCS Paris

